



THE JUROR EDUCATION PROJECT

“A Juror’s Journey” Pilot Summary

JANUARY 2026

What is the Juror Education Project?

The Juror Education Project envisions a democracy where employees are informed, engaged, and recognize jury service as both a privilege and a civic duty.

“A Juror’s Journey”—a 35-minute interactive online simulation—is the first initiative of the Juror Education Project. It transforms the moment an employee receives a jury summons into an opportunity to deepen their understanding of a juror’s responsibilities—from summons to verdict—and the vital role juries play in upholding justice.

The Problem

Public trust in the judicial system is eroding. A 2024 Gallup poll revealed that Americans’ confidence in the courts fell from 59% in 2020 to just 35% in 2024. While most Americans agree that jury duty is a cornerstone of citizenship (Pew Research Center), only 8 to 10 million of the 30 million summoned each year actually serve (NCSC). Persistent concerns about bias and underrepresentation in jury pools further undermine confidence in the system.

Why Employers Matter

With 168 million people in the U.S. workforce, employers have a unique opportunity to strengthen civic engagement and restore trust in our courts. Workplaces remain one of the few spaces where people from diverse backgrounds collaborate daily toward shared goals. When employers provide Juror Education resources with employees, they can help ensure more representative juries—and a stronger democracy.

“The course really excelled at giving me a better appreciation for jury service — the thoughtfulness and dedication of judges, attorneys, court staff, and everyday citizens in our legal system is truly remarkable.”

The Pilot

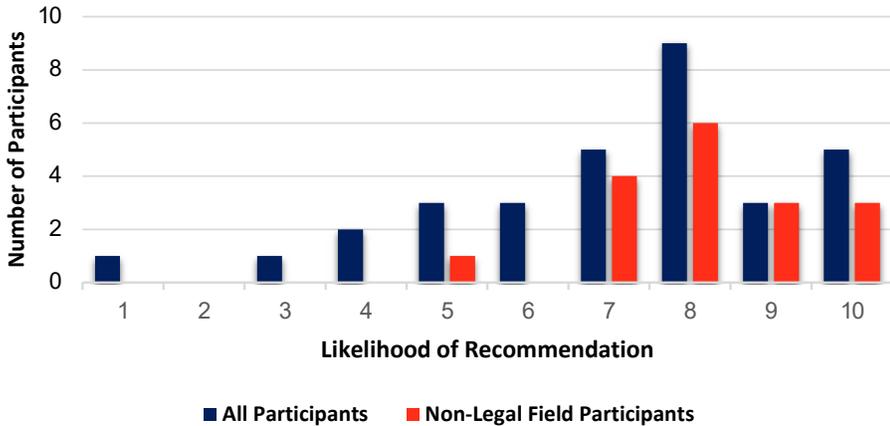
In October 2025, we launched a pilot of “A Juror’s Journey” to validate content and measure its impact on perceptions of jury service and the judicial system. Thirty-two participants from 15 organizations—including legal professionals and individuals from diverse industries—completed the simulation, reviewed the Resource Guide, and shared feedback.

“This program did a good job of highlighting the importance of service and connecting it to the sustainability our democracy.”

Participant Feedback

We asked participants to evaluate the online course, here is what they had to say:

On a scale of 1 to 10, how likely are you recommend A Juror's Journey to a colleague or professional acquaintance?

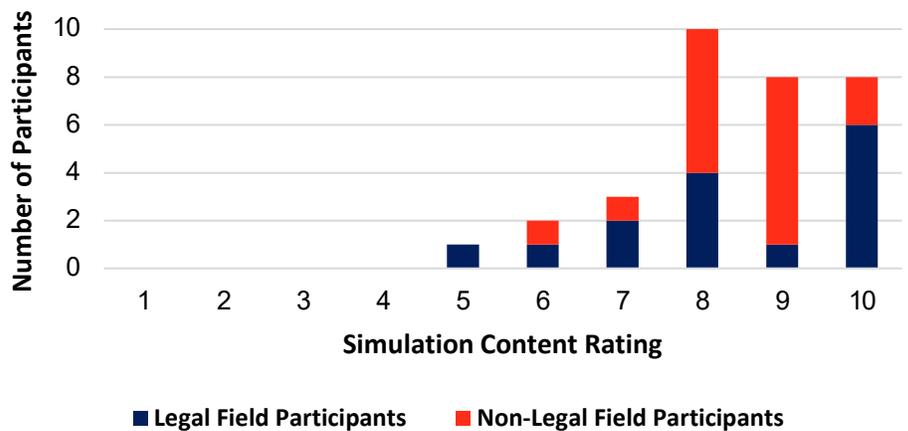


69% of the pilot respondents chose 7 or higher when asked how likely they would be to recommend the course on a scale of 1 to 10. **94% of participants not in the legal field chose 7 or higher.**

For those in the legal field, the most common reason for not recommending to a colleague was because they had the information already.

“The information was all factual and put in a way that is both digestible and easy to understand”

On a scale of 1-10, how would you rate the quality of content for the online simulation?

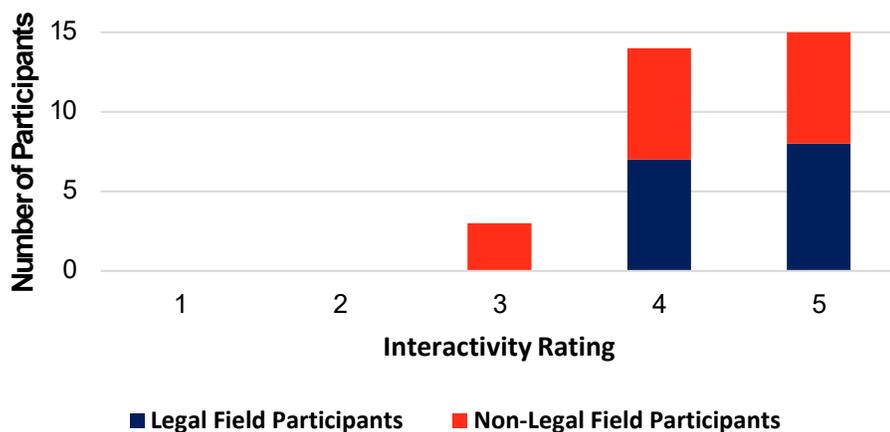


81% of pilot respondents chose 8 or higher when asked to rate the quality of the content on a scale of 1 to 10. **88% of participants not in the legal field chose 8 or higher,**

“All of the content was clear without being condescending but you couldn’t pass it if you weren’t paying attention - which is what we need in jurors.”

“The information gained was packaged in such a way that I can easily call and recite key details.”

On a scale of 1-5, how would you rate the interactivity of the online simulation?

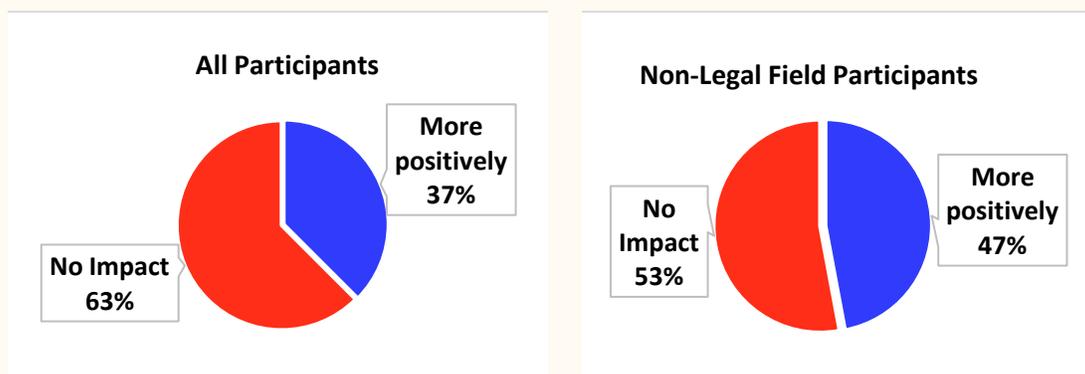


91% of pilot respondents chose 4 or 5 out of 5 when asked to rate the interactivity of the online simulation.

“The videos are short and the questions that follow are difficult enough to encourage engagement but to not discourage the viewer.”

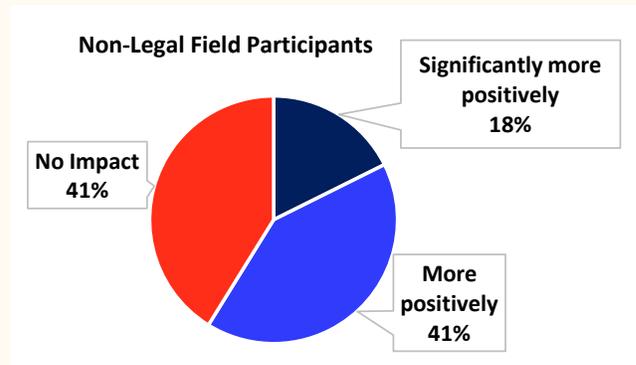
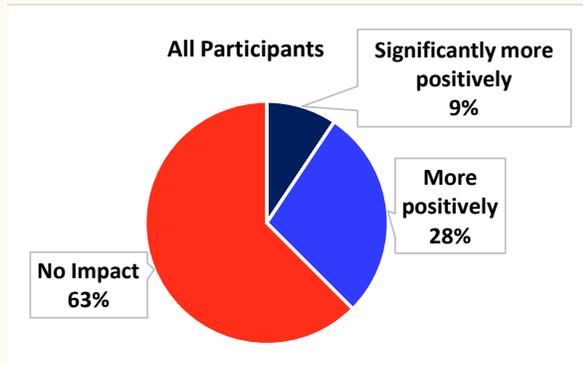
Results showed that participants gained a deeper appreciation for jury service and the judicial process. While only five reported a shift in their outlook on democracy, all five described the change as positive.

How did the course impact your view of the U.S. judicial system?



“It made me appreciate the role that jurors have in our justice system. It also made me think about how judges have the difficult task of explaining the law and complex legal procedures to the general public.”

How did the course impact your view of jury service?



"[The simulation] painted jury service as less of an obligated inconvenience, but rather, an opportunity to directly participate in democracy and contribute to its upholding by performing a civic duty."

What's Next?

Next Steps: National Launch

With the pilot complete, we are preparing to launch "A Juror's Journey" nationwide in early 2026—timed to coincide with America's 250th anniversary. We will leverage our extensive network of state and local chambers of commerce to make this resource available to organizations of all sizes. Additionally, we aim to partner with court systems, legal associations, and nonprofits to ensure broad reach and meaningful impact.

Want to partner with us?

The U.S. Chamber of Commerce Foundation is seeking partners to share The Juror Education Project broadly with court systems, employers, and other organizations.

To learn more about bringing The Juror Education Project to your workplace or partnering with us, please reach out to The Civic Trust (civictrust@uschamber.com).